

## ...at your social media checklist...



#### Twitter...

Must do	Check all @ replies and respond accordingly (engage)
Must do	Check all retweets and thank the individuals, try and engage in conversation (engage)
Must do	Check DM messages, delete the spam and answer any real ones (engage)
Must do	Either get RSS feeds of your articles into your twitter feed, or handcraft your top blogs of the day. 2-3 news items are enough every day you can schedule these (content)
Must do	Every week spend time to follow new people try and aim for between 10 and 20 a week (audience build)
Must Do	Always check the stream for comments on your company, especially anything negative, this will need to be nipped in the bud (reputation management)
Should do	Retweet 5 influencers in your area, share with your audience (content & engage)
Should do	Keep an eye on questions from other people and your lists, if people are asking questions, try and help them out (content & engage)
Should do	If you have some public lists, when you add people to that list let them know you have done it (engage)
Nice to do	Welcome the day and ask a question with your first tweet, Answer any replies that come in from that question (engage)
Nice to do	On #FollowFriday (#ff) pick 3 people you admire and tell others to follow them with a good reason why (engage & audience build)
Nice to do	Every now and then send out a funny joke / video / quote that can be easily retweeted without thought (audience build)
Nice to do	Get involved with some other hashtags #musicmonday etc (audience build)





Must do	Invite people to join with you, try a couple every day with a handcrafted message
Must do	Respond to any invites you have
Must do	Reply to group discussion topics
Must do	Invite members to join your group
Must do	Ask a question a month and try and answer 1-2 questions every week
Should do	Join other groups that are appropriate
Nice to do	Post recommendations to suppliers you have used and can recommend



# Your blog (maybe once a week)...

Must do	Write at least one blog post a week (2-3 is better!)
Must do	Moderate comments and delete spam
Must do	Respond to comments
Must do	Visit other relevant blogs and leave a comment
Must do	Promote others good work on the Social Bookmark sites
Must do	Ask a question a month and try and answer 1-2 questions every week



### Your Youtube Channel (maybe once a week)...

Must do	Subscribe to other channels
Must do	Moderate comments and delete spam
Must do	Respond to comments
Must do	Add videos – as many as possible!
Must do	Add comments on other appropriate videos





Must do	Post a piece of news or article on your wall every day, something engaging or interesting (content) – Photos are the most shared content piece so try and use imagery
Must do	Respond to any comments on your posts
Must do	Comment on other pages posts
Must do	+1 stories that you like
Must do	Create different circles and add people into them – try 10 -20 people a week.
	Segmentation is critical, you can send different messages to different circles.
Should do	On a few of your posts ask people to re-post in their Circles. This is important to spread your messages
Nice to do	If your company puts on events, create them on Google+
Nice to do	Use the Hangout facility to video chat with your friends
Nice to do	If you're at an event snap and share the photo quickly using party mode



### Facebook...

Must do	Post a piece of news or article on your wall every day, something engaging or
	interesting (content)
Must do	Respond to any comments on your wall (engage)
Must do	Join other groups or fan pages that are appropriate 1 of each a week (audience
	build)
Must do	Comment on other groups and fan pages try 1-2 of each a day (audience build)
Should do	Start off a discussion so that you can engage with your fans (engage)
Should do	Share at least one of your daily articles with your friends every week (audience
	build)
Should do	Ask your influential friends to share one of the other articles try and get every
	article shared on a daily basis (audience build)
Should do	Ask your influential friends (or people in the office) to make a comment on the
	articles so that every day the wall looks engaging (engage)
Should do	Increase your circle of friends, remember every time you share your business
	message it is your friends that receive it
Nice to do	Check in on your friends birthdays, if you can find their year of birth you could
	even do 'on this day on' message to tie the good wishes to the news
Nice to do	Post status message daily
Nice to do	Comment on 2-3 other peoples status messages



